

GUIDE TO RIDE

A Simple How-To Guide for Riding the Bus



If this is your first experience riding the bus, you may be a little nervous. Don't worry! Your friendly **GATRA** drivers are ready to help you in any way they can...

So relax and enjoy the ride!

GIVE US A WAVE

GATRA operates on a FLAG STOP policy.

This means you may board the bus anywhere along the route where it is safe to do so. When you see your bus approaching, just **WAVE** and the bus will pull over at a safe location to pick you up. Be sure to check the destination sign over the front windshield for route identification.

When boarding the bus let others get off the bus first and then pay the exact fare or show your pass.

Arrive at your bus stop at least 5 minutes early. Service animals are always welcome on **GATRA**, but pets are not allowed.

About one block before the bus approaches your stop pull the cord above the window to let the bus operator know you would like to get off the bus. If you are unsure where you should get off, just ask the bus operator to let you know when you are approaching your stop.

NEVER cross the street in front of the bus! Wait for the bus to depart then cross the street when it is safe to do so.

WWW.GATRA.ORG



GIVE US A WAVE

BUS RIDING GUIDELINES

- Food & Beverages are prohibited while riding the bus.
- Respect fellow passengers. Music must be listened to with headphones and cell phone use should be limited.
- If there is standing room only please stand behind the line and keep aisles clear.
- Strollers and shopping carts must be folded and removed from the aisle.
- Please keep your hands and head inside the bus and clear of opening and closing doors.
- Remain in your seat until the bus comes to a complete stop.
- An adult must accompany children 6 years old and under on the bus.
- Give elderly, pregnant, and riders with disabilities first choice of the seats in the front of the bus.
- Drivers have the authority to insure the safety and comfort of all passengers. **GATRA** reserves the right to refuse transportation to any person under the influence of intoxicating beverages or drugs or to a person whose conduct or personal hygiene is such or likely to be such as to make them objectionable to other passengers.

For more detailed information about service in your area, pick up one of our route maps, call:

800.823.8828

or Visit us at

WWW.GATRA.ORG