

GATRA Dial-A-Ride Performance Measures

FY14 (All Quarters) - FY15 (All Quarters)

Group 1: Attleboro, North Attleborough, Norton, Rehoboth, Seekonk, Taunton, Berkley, Dighton, Raynham

| | Q1 FY 14 | Q1 FY 15 | Q2 FY14 | Q2 FY 15 | Q3 FY14 | Q3 FY 15 | Q4 FY14 | Q4 FY 15 |
|-----------------------------------|---------------|----------|--------------|--------------|---------------|----------|---------------|---------------|
| Total Passengers | 27,755 | 28,201 | 25,586 | 27,960 | 26,052 | 25,506 | 28,276 | 28,851 |
| Revenue Miles | 138,398 | 142,903 | 130,553 | 137,251 | 123,828 | 124,737 | 124,004 | 140,024 |
| Revenue Hours | 9,693 | 10,041 | 9,541 | 9,652 | 9,352 | 9,263 | 9,946 | 10,067 |
| Passengers/Rev. Mile | 0.20 | 0.20 | 0.20 | 0.20 | 0.21 | 0.20 | 0.23 | 0.21 |
| Passengers/Rev. Hour | 2.86 | 2.81 | 2.68 | 2.90 | 2.79 | 2.75 | 2.84 | 2.87 |
| Preventable Accidents per 100,000 | 0.72 | 0.70 | NO ACCIDENTS | NO ACCIDENTS | 0.81 | 1.60 | 1.61 | 1.43 |
| Revenue Miles between Road Calls | NO ROAD CALLS | 71,452 | 65,277 | 137,251 | NO ROAD CALLS | 62,369 | NO ROAD CALLS | NO ROAD CALLS |

Group 2: Bellingham, Kiessling, Mansfield, Medway, Plainville, Wrentham

| | Q1 FY 14 | Q1 FY 15 | Q2 FY14 | Q2 FY 15 | Q3 FY14 | Q3 FY 15 | Q4 FY14 | Q4 FY 15 |
|-----------------------------------|--------------|----------|---------|--------------|---------|----------|---------|----------|
| Total Passengers | 9,689 | 10,120 | 9,585 | 10,790 | 8,686 | 8,729 | 10,738 | 10,763 |
| Revenue Miles | 71,170 | 65,587 | 68,419 | 72,215 | 62,993 | 58,164 | 66,943 | 74,815 |
| Revenue Hours | 5,111 | 6,111 | 5,503 | 6,371 | 4,926 | 5,535 | 5,681 | 6,390 |
| Passengers/Rev. Mile | 0.14 | 0.15 | 0.14 | 0.15 | 0.14 | 0.15 | 0.16 | 0.14 |
| Passengers/Rev. Hour | 1.90 | 1.66 | 1.74 | 1.69 | 1.76 | 1.58 | 1.89 | 1.68 |
| Preventable Accidents per 100,000 | NO ACCIDENTS | 4.57 | 1.46 | NO ACCIDENTS | 1.59 | 1.72 | 1.49 | 1.34 |
| Revenue Miles between Road Calls | 35,585 | 32,794 | 68,419 | 14,443 | 62,993 | 19,388 | 11,157 | 37,408 |

Group 3: Lakeville, Middleborough, Carver, Wareham, Plymouth

| | Q1 FY 14 | Q1 FY 15 | Q2 FY14 | Q2 FY 15 | Q3 FY14 | Q3 FY 15 | Q4 FY14 | Q4 FY 15 |
|-----------------------------------|---------------|----------|---------------|---------------|---------------|---------------|---------------|----------|
| Total Passengers | 15,747 | 17,020 | 14,797 | 15,805 | 14,193 | 13,497 | 16,690 | 16,698 |
| Revenue Miles | 96,662 | 99,566 | 90,470 | 89,942 | 83,604 | 74,955 | 100,056 | 95,250 |
| Revenue Hours | 6,953 | 7,624 | 7,045 | 7,147 | 6,943 | 6,527 | 7,664 | 7,238 |
| Passengers/Rev. Mile | 0.16 | 0.17 | 0.16 | 0.18 | 0.17 | 0.18 | 0.17 | 0.18 |
| Passengers/Rev. Hour | 2.26 | 2.23 | 2.10 | 2.21 | 2.04 | 2.07 | 2.18 | 2.31 |
| Preventable Accidents per 100,000 | 1.03 | 1.00 | 1.11 | NO ACCIDENTS | 2.39 | 2.67 | 3.00 | 2.10 |
| Revenue Miles between Road Calls | NO ROAD CALLS | 49,783 | NO ROAD CALLS | NO ROAD CALLS | NO ROAD CALLS | NO ROAD CALLS | NO ROAD CALLS | 31,750 |

Group 4: Kingston, Duxbury, Pembroke, Marshfield, Hanover, Scituate

| | Q1 FY 14 | Q1 FY 15 | Q2 FY14 | Q2 FY 15 | Q3 FY14 | Q3 FY 15 | Q4 FY14 | Q4 FY15 |
|-----------------------------------|--------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| Total Passengers | 8,968 | 9,966 | 8,795 | 9,762 | 7,554 | 7,910 | 9,210 | 10,198 |
| Revenue Miles | 40,763 | 41,208 | 48,879 | 41,312 | 37,433 | 35,446 | 41,764 | 45,678 |
| Revenue Hours | 4,067 | 4,210 | 4,643 | 3,669 | 3,710 | 3,235 | 3,977 | 3,852 |
| Passengers/Rev. Mile | 0.22 | 0.24 | 0.18 | 0.24 | 0.20 | 0.22 | 0.22 | 0.22 |
| Passengers/Rev. Hour | 2.21 | 2.37 | 1.89 | 2.66 | 2.04 | 2.45 | 2.32 | 2.65 |
| Preventable Accidents per 100,000 | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS | NO ACCIDENTS |
| Revenue Miles between Road Calls | 20,381 | 13,736 | NO ROAD CALLS | 20,656 | NO ROAD CALLS | 5,908 | 13,921 | 4,568 |

** Scituate added in FY14