

## GATRA Fixed Route Performance Measures

FY13 (All Quarters) - FY14 (All Quarters)

### Group 1: Fixed Routes, includes Attleboro/Taunton Fixed Routes and Route 140 service in

	Q 1 FY13	Q1 FY14	Q 2 FY13	Q 2 FY14	Q3 FY13	Q3 FY14	Q4 FY13	Q4 FY14
Total Passengers	129,886	139,038	143,267	146,544	129,631	123,626	141,090	140,779
Revenue Miles	195,730	198,647	199,019	195,564	202,481	201,848	200,472	204,996
Revenue Hours	9,228	9,956	9,977	9,866	10,177	10,391	10,060	10,379
Passengers/Rev. Mile	0.66	0.70	0.72	0.75	0.64	0.61	0.70	0.69
Passengers/Rev. Hour	14.08	13.97	14.36	14.85	12.74	11.90	14.02	13.56
Preventable Accidents per 100,000	1.53	NO ACCIDENTS	1.51	0.51	1.48	0.99	NO ACCIDENTS	0.98
Revenue Miles between Road Calls	NO ROAD CALLS	99,324	NO ROAD CALLS	17,779	NO ROAD CALLS	25,231	200,472	51,249

### Group 2: Suburban Routes, includes Onset/Wareham Link (OWL), Plymouth Area Link (PAL), and Seaside Area Inter-Link (SAIL)

	Q 1 FY13	Q1 FY14	Q 2 FY13	Q 2 FY14	Q3 FY13	Q3 FY14	Q4 FY13	Q4 FY14
Total Passengers	62,832	68,680	60,115	65,335	60,117	59,284	67,800	70,046
Revenue Miles	158,810	159,071	155,943	146,640	154,288	138,457	148,826	140,428
Revenue Hours	9,246	9,202	8,670	9,145	8,860	8,801	9,075	9,128
Passengers/Rev. Mile	0.40	0.43	0.39	0.45	0.39	0.43	0.46	0.50
Passengers/Rev. Hour	6.80	7.46	6.93	7.14	6.79	6.74	7.47	7.67
Preventable Accidents per 100,000	0.63	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	0.67	NO ACCIDENTS
Revenue Miles between Road Calls	NO ROAD CALLS	39,768	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	138,457	NO ROAD CALLS	140,428

### Group 3: In-Town Routes, includes Middleborough Downtown Shuttle and Franklin Area Bus (FAB)

	Q 1 FY13	Q1 FY14	Q 2 FY13	Q 2 FY14	Q3 FY13	Q3 FY14	Q4 FY13	Q4 FY14
Total Passengers	5,595	5,573	5,369	5,584	4,760	5,196	5,373	5,652
Revenue Miles	16,861	19,365	18,484	19,431	17,798	18,556	19,145	19,315
Revenue Hours	1,323	1,354	1,337	1,335	1,266	1,214	1,357	1,281
Passengers/Rev. Mile	0.33	0.29	0.29	0.29	0.27	0.28	0.28	0.29
Passengers/Rev. Hour	4.23	4.11	4.02	4.18	3.76	4.28	3.96	4.41
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	19,145	9,658

### Group 4: Commuter Shuttles, includes Bellingham, Medway, and Pembroke Commuter Shuttles and

	Q 1 FY13	Q1 FY14	Q 2 FY13	Q 2 FY14	Q3 FY13	Q3 FY14	Q4 FY13	Q4 FY14
Total Passengers	5,759	5,772	5,542	4,693	5,324	5,104	5,703	4,987
Revenue Miles	17,002	18,684	16,579	17,360	15,666	14,987	18,025	16,519
Revenue Hours	1,439	1,590	1,399	1,410	1,417	1,330	1,587	1,377
Passengers/Rev. Mile	0.34	0.31	0.33	0.27	0.34	0.34	0.32	0.30
Passengers/Rev. Hour	4.00	3.63	3.96	3.33	3.76	3.84	3.59	3.62
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS	NO ROAD CALLS