

South East RCC at a Glance (SERCC)

<i>Partner Organizations</i>	Greater Attleboro Taunton Regional Transit Authority (GATRA); MA Rehabilitation Commission; Southeast Regional Planning and Economic Development District (SRPEDD); MA Commission for the Blind; Old Colony Elder Services; Plymouth Career Center; Catholic Social Services; Taunton Housing Authority; SOCO Homeless Initiative; South Shore Community Action Council; Independent Associates; Town of Wareham; United Way of Greater Attleboro – Taunton; Bristol Community College.
<i>RCC Lead Contact Information</i>	<p>Mary Basilone, GATRA Ph: 508-823-8828, Ext. 272; mbasilone@gatra.org</p> <p>Joanne Laferrara, GATRA Ph: 508-823-8828, Ext. 275; jlaferrara@gatra.org</p> <p>Julie A. Boren, MA Commission for the Blind Ph: 508-993-6140; Julie.boren@state.ma.us</p>
<i>SCCCT Member</i>	<p>Eric Rousseau, Southeastern Regional Transit Authority (SRTA)</p> <p>The SERCC is one of three members of a large, multi-regional council, covering the service area of GATRA (28 communities). The multi-regional council covers 48 cities and towns in the service areas of three regional transit authorities (GATRA, SRTA and Brockton Area Transit) in the Southeastern MA region.</p>
<i>Meeting frequency</i>	Monthly in 2014 and at least quarterly in 2015
<i>Unmet needs assessment methods</i>	<ol style="list-style-type: none"> 1. Unmet transportation needs assessment survey distributed to stakeholder organizations by GATRA, BAT, SRTA and SRPEDD – Feb 2014; 2. “Moving Forward Together” regional stakeholder meeting – March 2014; 3. Unmet trip analysis from RideMatch, GATRA’s regional trip planner; 4. Survey for medical transportation needs assessment – Fall 2014
<i>Top unmet needs from survey #1 (Feb 2014)</i>	<ul style="list-style-type: none"> • Expanded night and weekend service hours • Service to local medical facilities in general and

	<p>long-distance medical trips in particular (e.g. Boston, Brockton, South Shore, Fall River, Providence, RI)</p> <ul style="list-style-type: none"> • Transit routes in different RTA regions need to link up (e.g. connect with the MBTA) • Direct bus routes need to connect cities in SE MA (e.g. Attleboro to Fall River, Attleboro to New Bedford, Taunton to Fall River, Taunton to Brockton) • More designated bus stops along fixed routes
<i>RCC focus areas:</i>	<p>The SERCC decided to focus on one unmet need area at a time.</p> <ol style="list-style-type: none"> 1. SERCC bylaws 2. Medical trips to local and long-distance facilities
1. SERCC bylaws	<ul style="list-style-type: none"> • Work group drafted, voted on and accepted bylaws for the SERCC in July 2014. • Bylaws provide a framework for policies and operating procedures for the SERCC. • Articles cover the group’s mission, purpose, membership representation, officers, decision making mechanisms and other aspects of governance
2. Trips to local and long-distance medical facilities	<ul style="list-style-type: none"> • Create a database of all available medical facilities in the Southeastern MA region • Organize a medical transportation forum in the region. <i>Target date for forum: November 6, 2014</i> • Reach out to medical providers, especially to dialysis and cancer treatment centers and invite them to the forum • Invite other stakeholders: councils on aging, nurses at town public health departments, veterans service officers, aging and disability resource centers, community social workers • Create and distribute a medical transportation needs assessment survey prior to the forum to capture priorities of potential attendees which will comprise the backbone of the forum’s agenda.
<i>Other information</i>	<p>All meeting agendas, minutes and survey results are available at http://www.gatra.org/index.php/contact-us/rcc-meetings/</p>