



Unmet EMPLOYMENT Transportation Needs

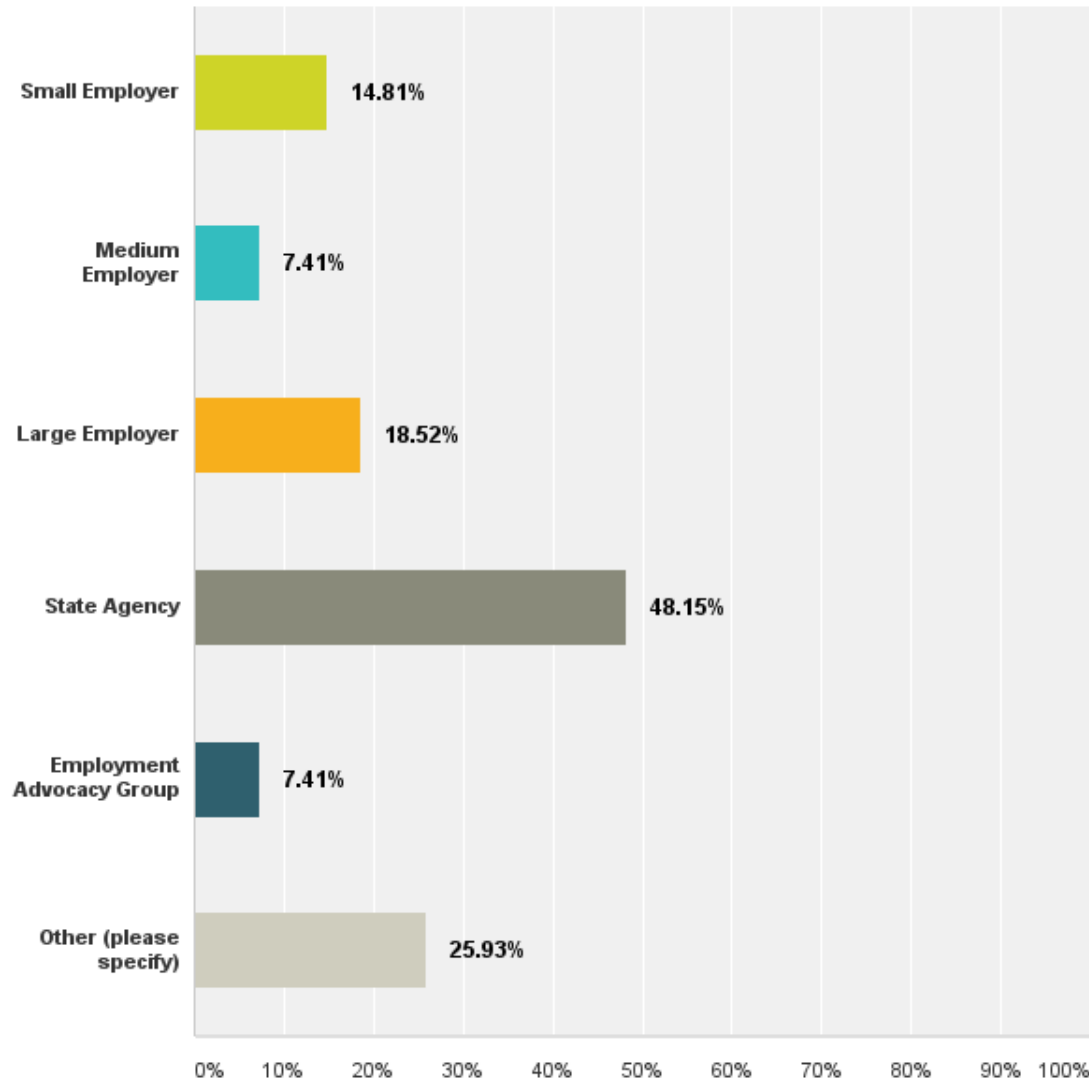
Survey Results

11/5/2015

In October 2015, SERCCOT conducted a survey, analyzing several factors related to transportation in the Southeastern Massachusetts region. The survey was sent to stakeholders from several key agencies and non-profit organizations to gain their input and to help identify the needs and barriers of getting people to and from work in Southeastern Massachusetts and beyond. The survey was closed on October 30, 2015. 27 individuals responded to the survey.

Q1 Question 1: How would you describe your organization? (check all the apply)

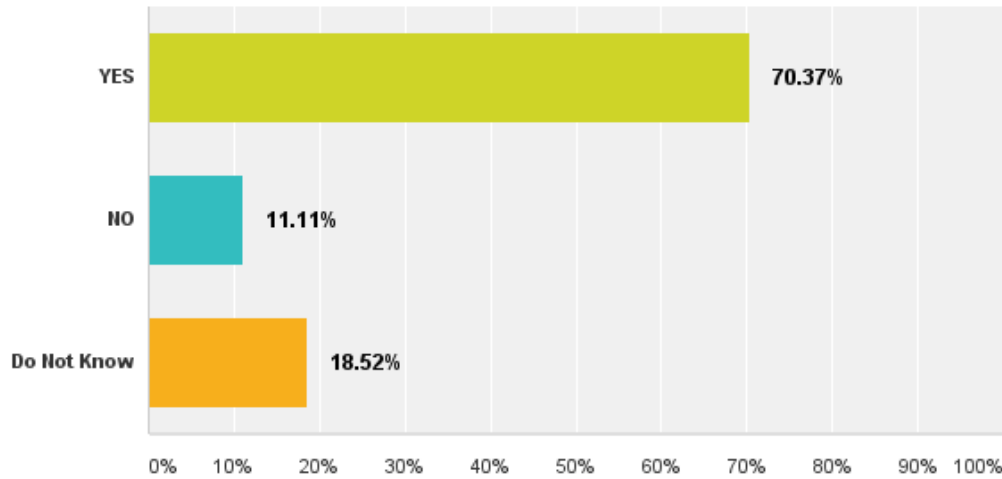
Answered: 27 Skipped: 0



- Other:**
- Behavioral Health Non-profit
 - Non-profit Organization Focused on Serving Individuals with Developmental Disabilities and Their Families
 - Higher Education
 - Municipality - Wareham
 - Advocacy
 - Federal Constituent Services Office
 - Small Non-Profit

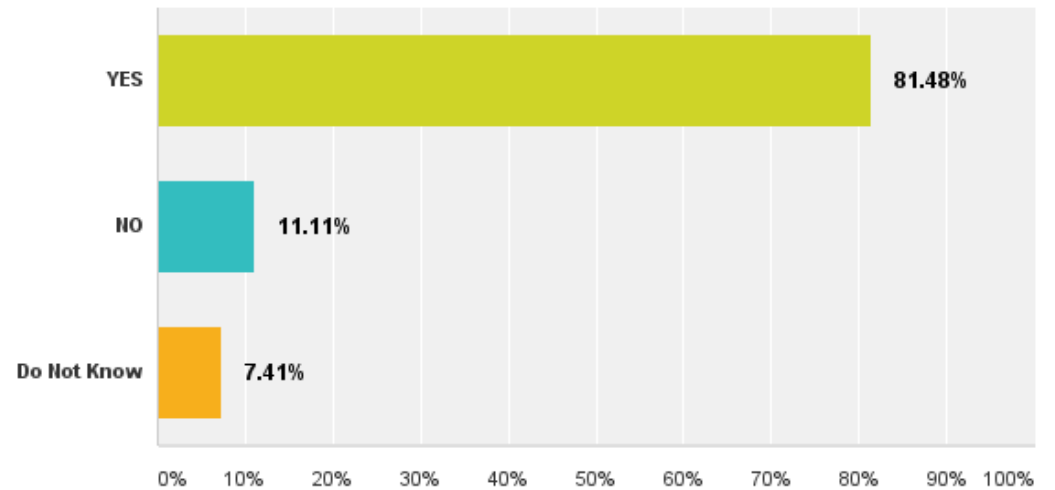
Q2 To your knowledge, in the past 12 months, have any of your employees or clients missed work or job appointments due to the lack of transportation?

Answered: 27 Skipped: 0



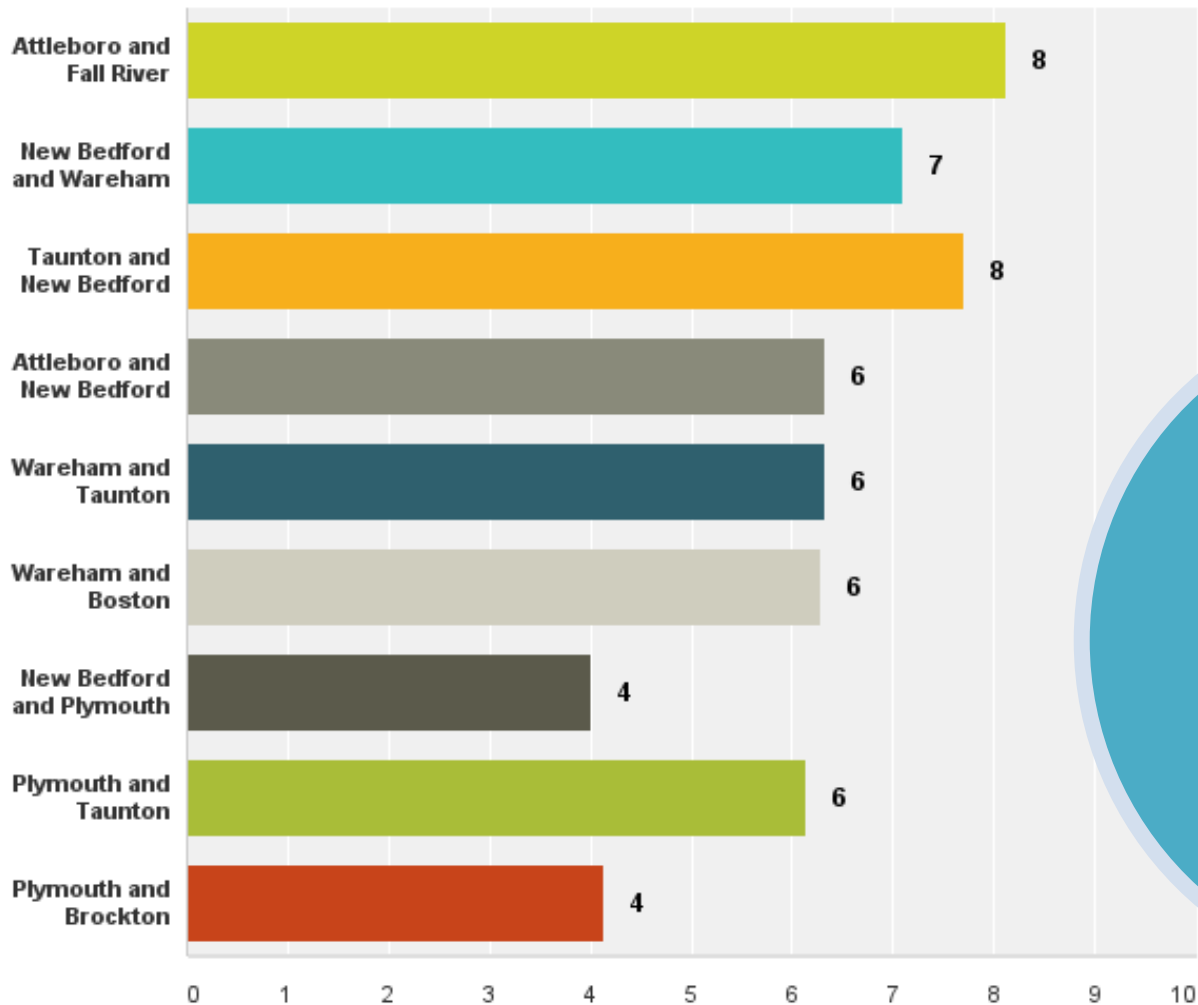
Q3 To your knowledge, in the past 12 months, have any of your employees or clients said lack of transportation was a barrier to keeping or getting a job?

Answered: 27 Skipped: 0



Q4 Are there any intercity bus routes that would be beneficial to your workers/clients? (please rank the top three routes)

Answered: 24 Skipped: 3



UNMET INTERCITY CONNECTIONS

#1 – Travel between Attleboro and Fall River

#2 – Travel Between Taunton and New Bedford

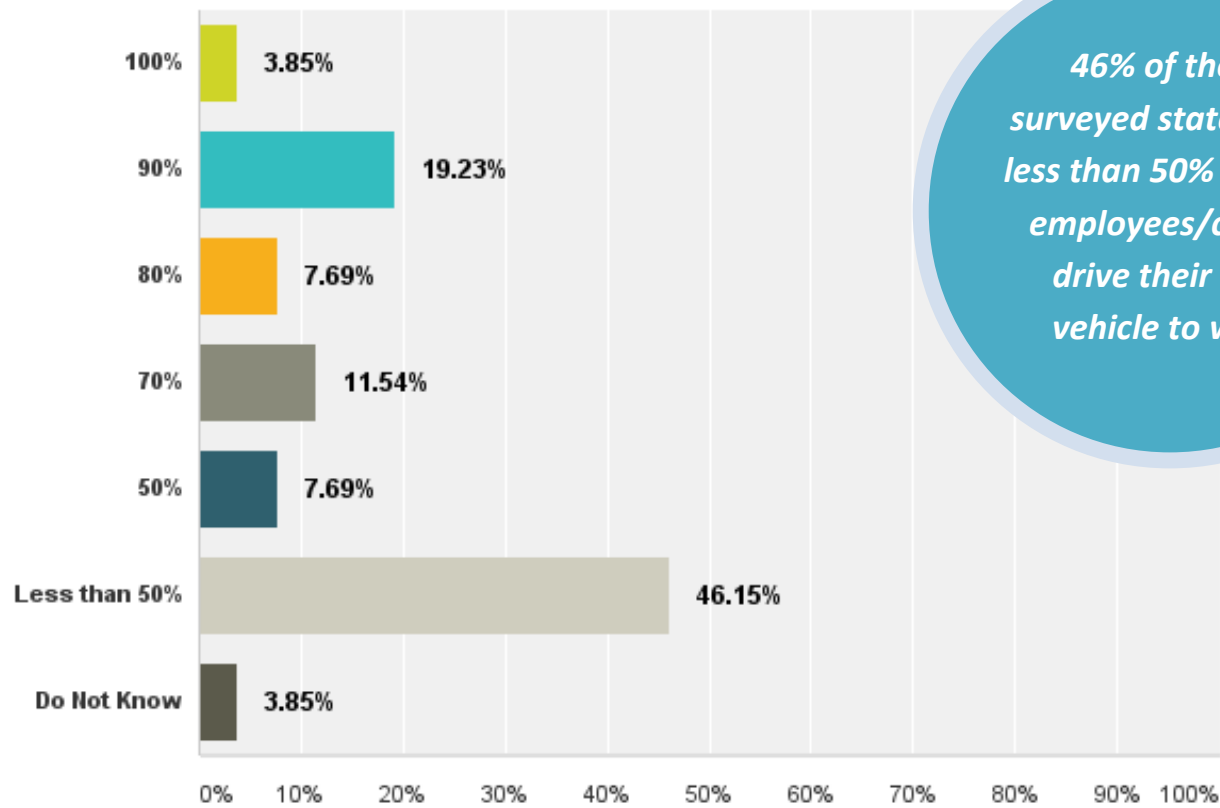
#3 – Travel between New Bedford and Wareham

Question 5: If there are other intercity connections that were not mentioned in Question #4, please enter them below.

- Middleboro is not accessible to anything else except by commuter rail
- Stoughton
- Taunton to Fall River
- New Bedford to Boston, Fall River to Boston
- New Bedford to Newport, RI
- Attleboro to Providence
- Plymouth
- Bridgewater State College
- Wareham to Brockton
- Taunton/Attleboro to Brockton/Bridgewater

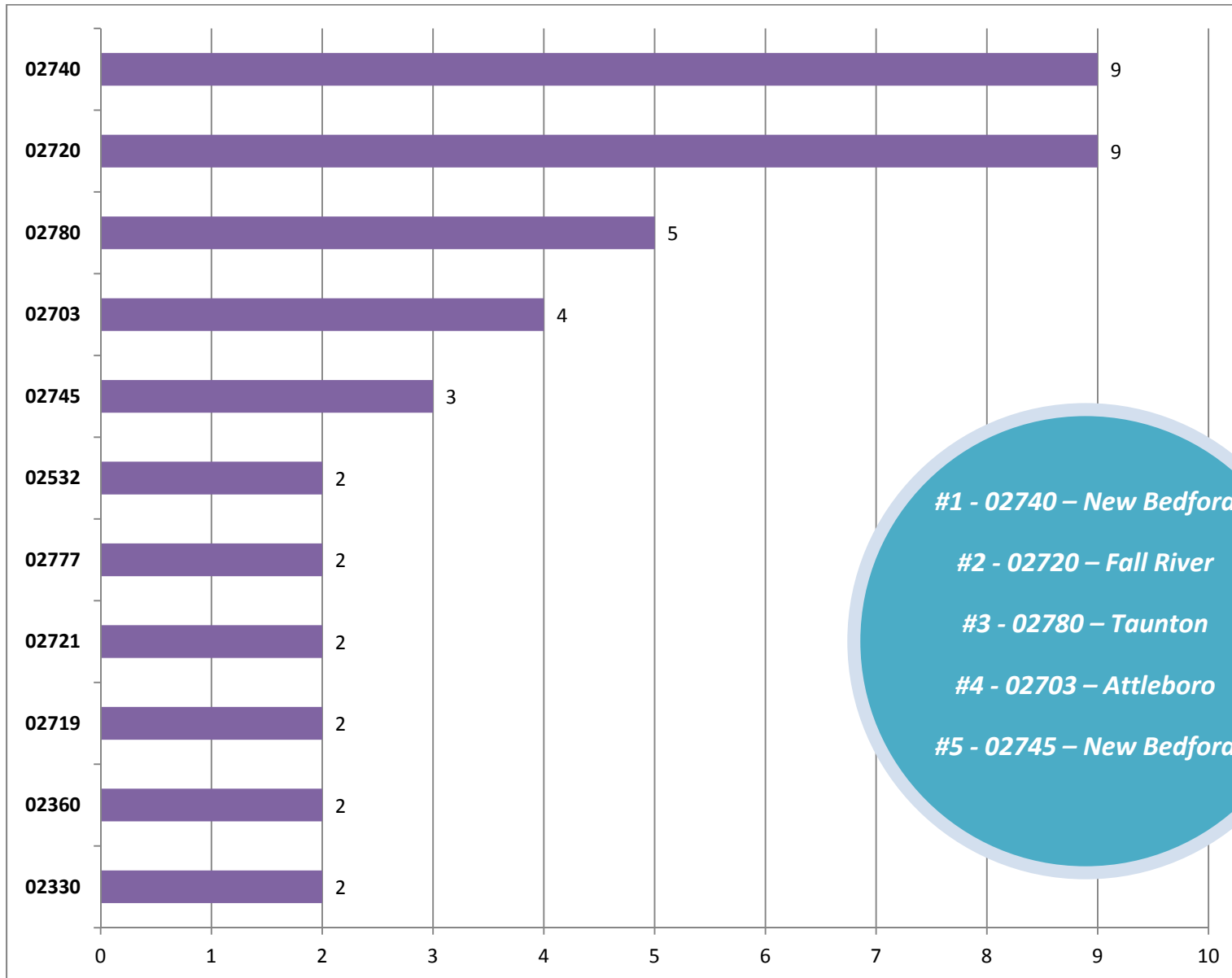
Q6 To your knowledge, what is the percentage of employees/clients that drive their own vehicle to work or job appointments?

Answered: 26 Skipped: 1



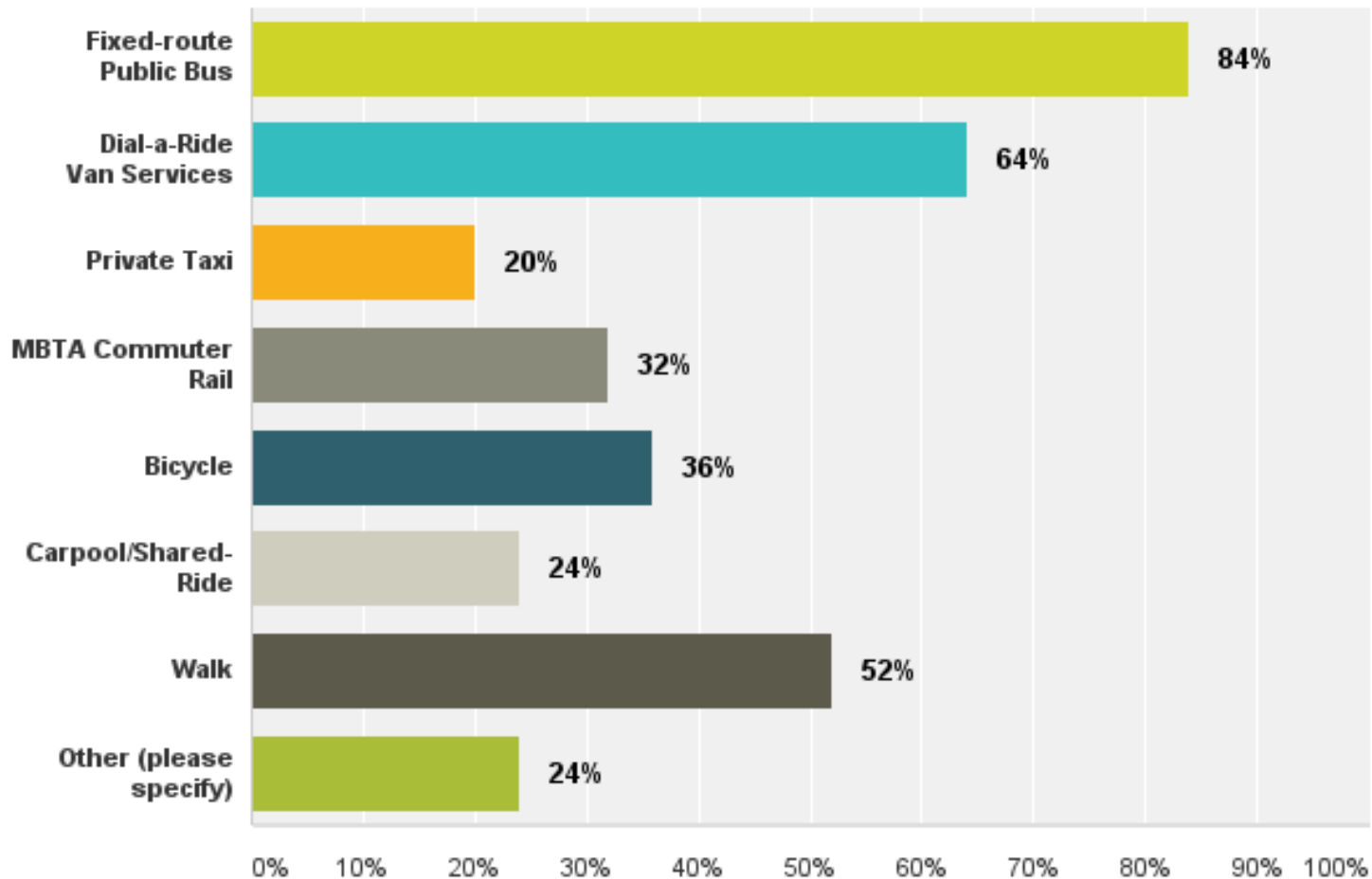
46% of those surveyed stated that less than 50% of their employees/clients drive their own vehicle to work

Question 7: Where do your employees/clients travel from to get to work?



Q8 To your knowledge, do your employees use any of the following types of transportation to get to work or job appointments? (check all that apply)

Answered: 25 Skipped: 2

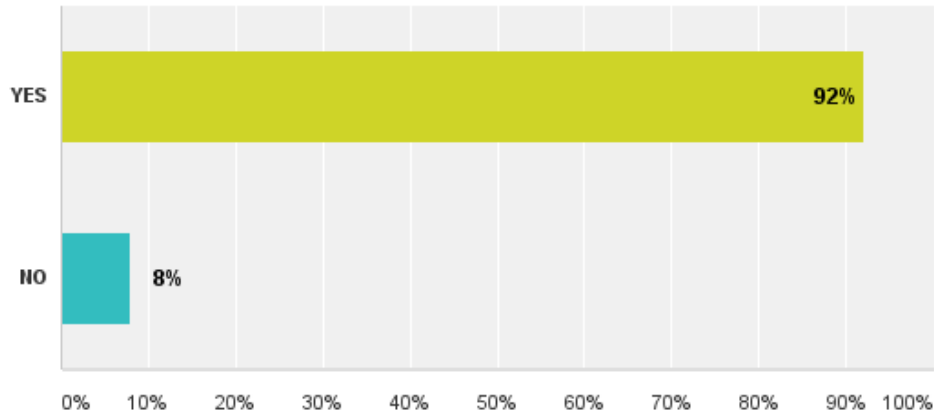


Other:

- Agency Provided Transportation
- Parents, Agency Staff - DDS funded and or subsidized
- Contracted Transportation
- DDS Contracted Rides
- Door to Door On Demand Service

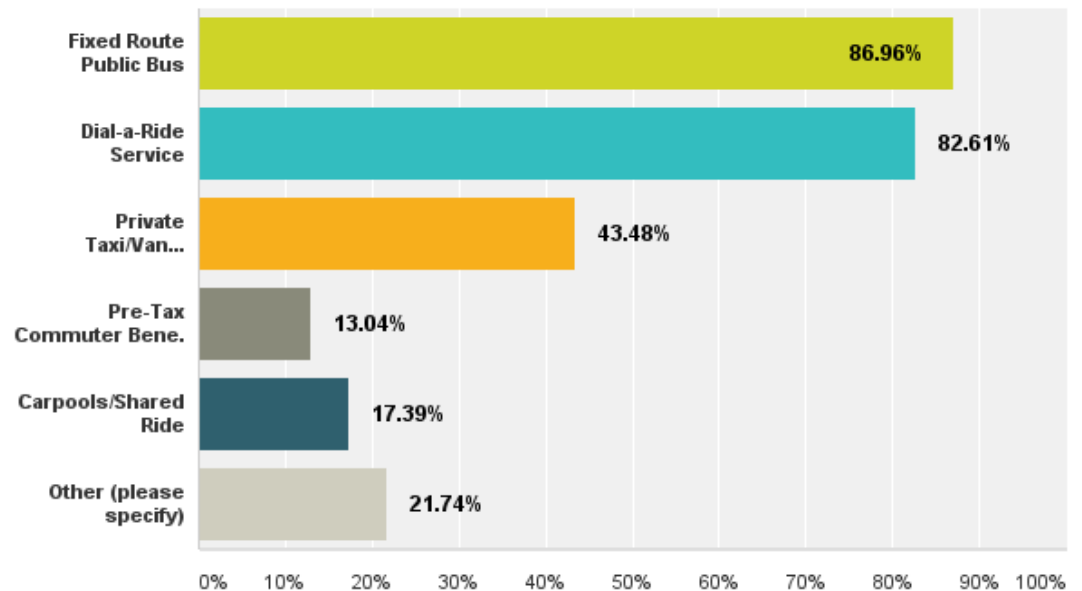
Q9 Does your organization provide information about transportation options to your employees or clients?

Answered: 25 Skipped: 2



Q10 If you answered YES to the above question, please indicate the type of information about transportation options your organization provides. (check all that apply)

Answered: 23 Skipped: 4



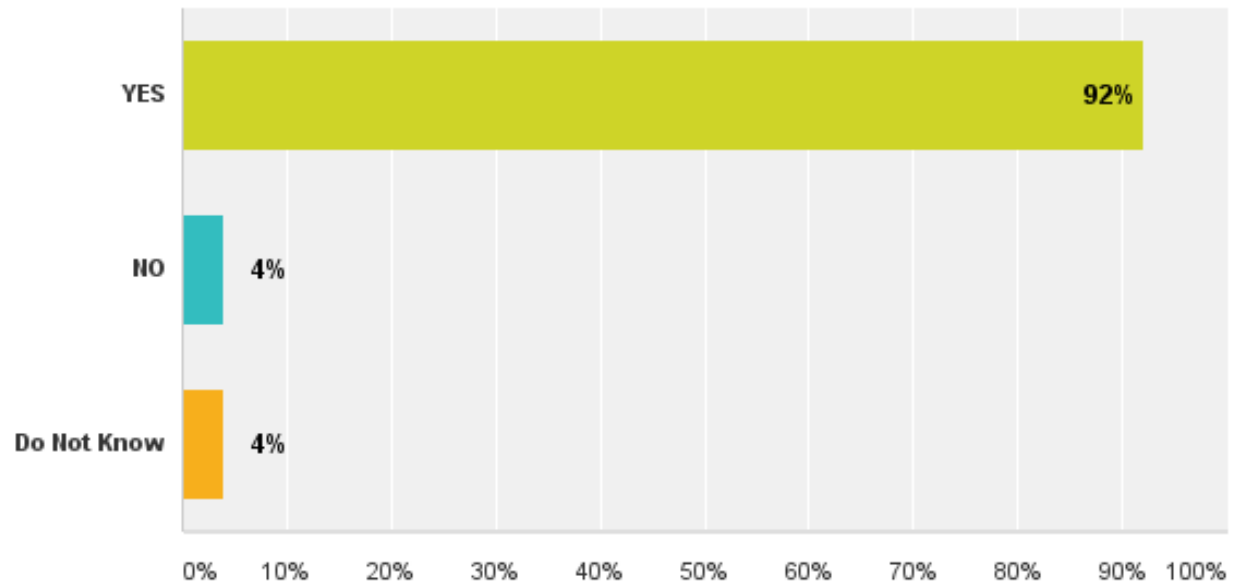
- Other:**
- MassRides
 - Social Security Work Incentives
 - PT-1 and Waiver Funded Transportation Options
 - On Demand and SRTA Application Forms
 - Assistance with Applying for Reduced Rates for Travel

Question 11: What are the operating days and hours for your organization? Please include information about shift times.

TIME	# OF ANSWERS
Monday – Friday 8:45am - 5:00 pm	6
Monday – Friday 9am – 5pm	6
24/7	2
Monday - Friday 8:30am to 5pm	2
Monday -Thursday 9am-9pm and Friday 9am-5pm	1
Monday - Thursday 8am – 8pm, Friday 9am – 5pm, Saturday 9am – 5pm and Residential Programs 24/7	1
Monday - Thursday 8am - 9:40pm, Saturday 8am - 4pm, Sunday 8am - 2pm	1
Monday - Thursday 8:30am - 6:00pm	1
Monday - Friday 7am - 3pm	1
Clients Access Day and Employment Services 7-9am / 3-6 pm	1

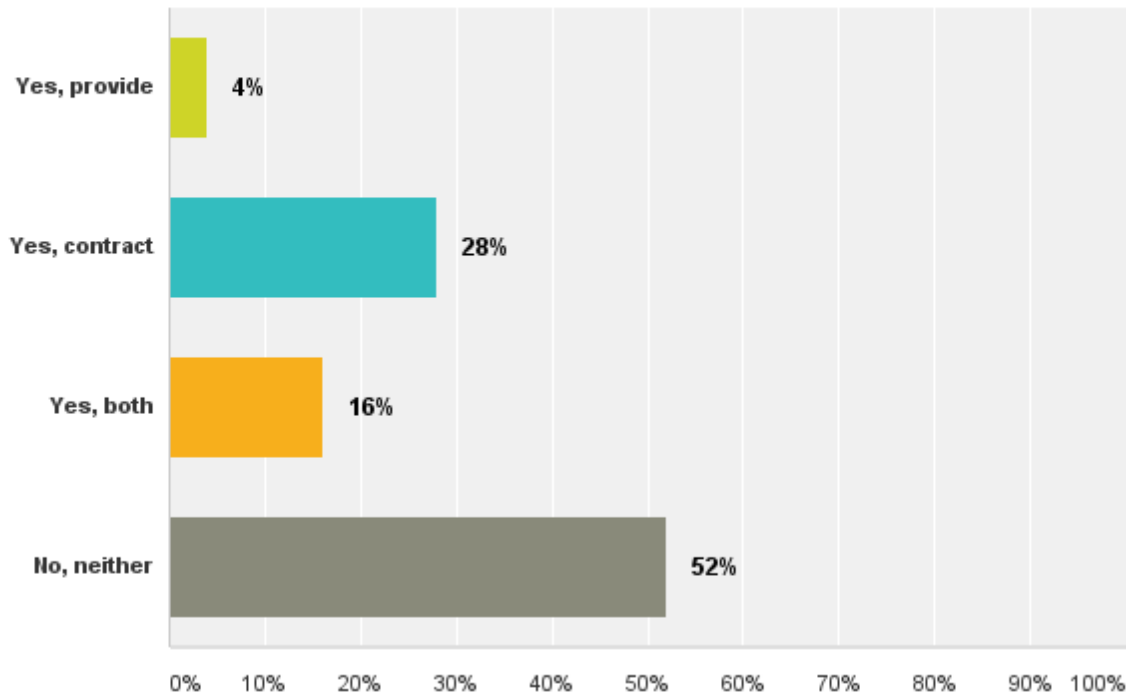
Q12 To your knowledge, is your organization located near a local fixed-bus route?

Answered: 25 Skipped: 2



Q13 Do you provide or contract for transportation?

Answered: 25 Skipped: 2

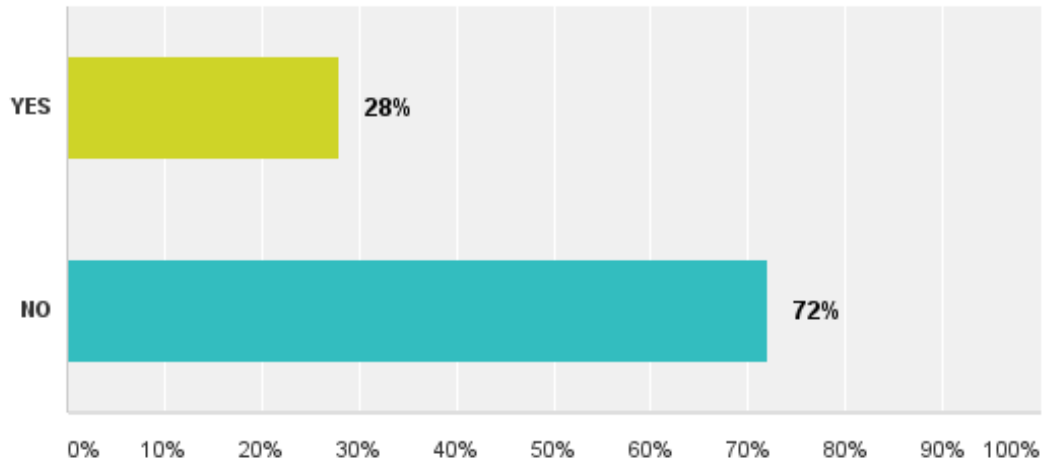


If yes, what are the operating hours?

- Monday - Friday 9am to 5pm
- We have vans for residential programs and day rehabilitation
- 9am – 3pm
- Varies according to need
- Need is highest Monday - Friday 7-9am and 3-6 pm

Q14 Do you partner with other organizations to provide this transportation?

Answered: 25 Skipped: 2

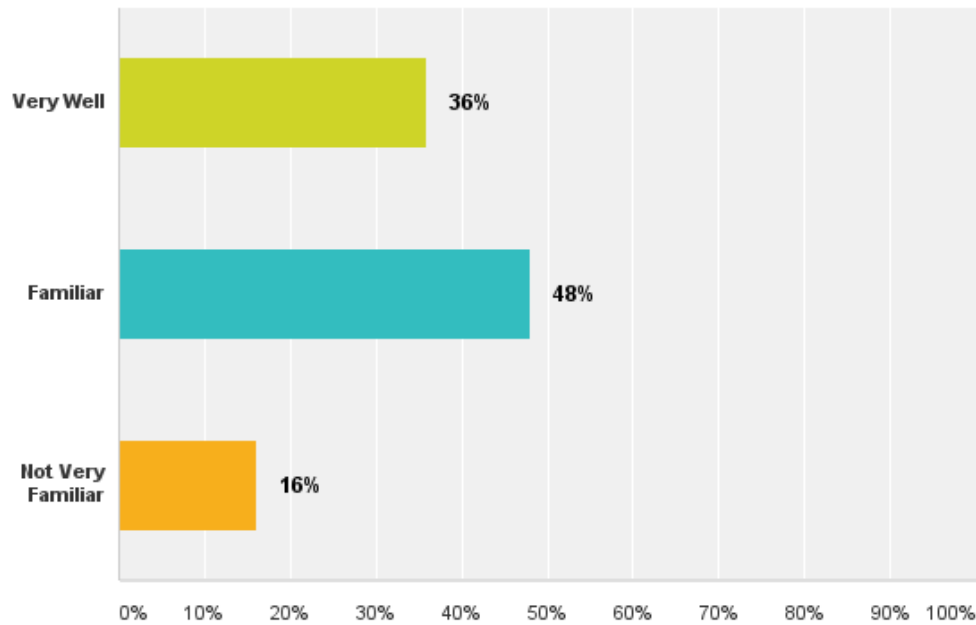


Please list the organizations:

- People Inc. Community Connections Inc
- MBTA, Dial a Ride, CT Transit, Local colleges and communities, Megabus
- VHS HAC
- GATRA
- Variety of Human Service Providers including: Nemasket Group, SMEC, MO Life, Work Inc, LifeStream

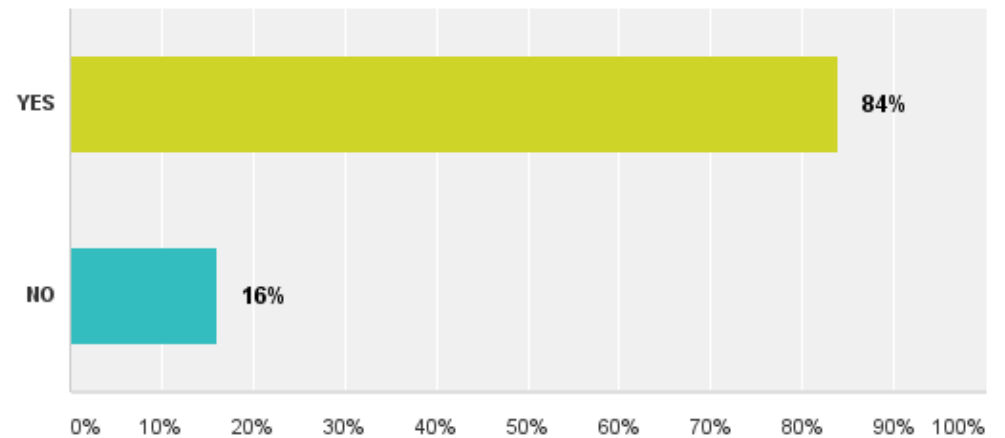
Q15 How well do you feel you know the transportation services in your area?

Answered: 25 Skipped: 2



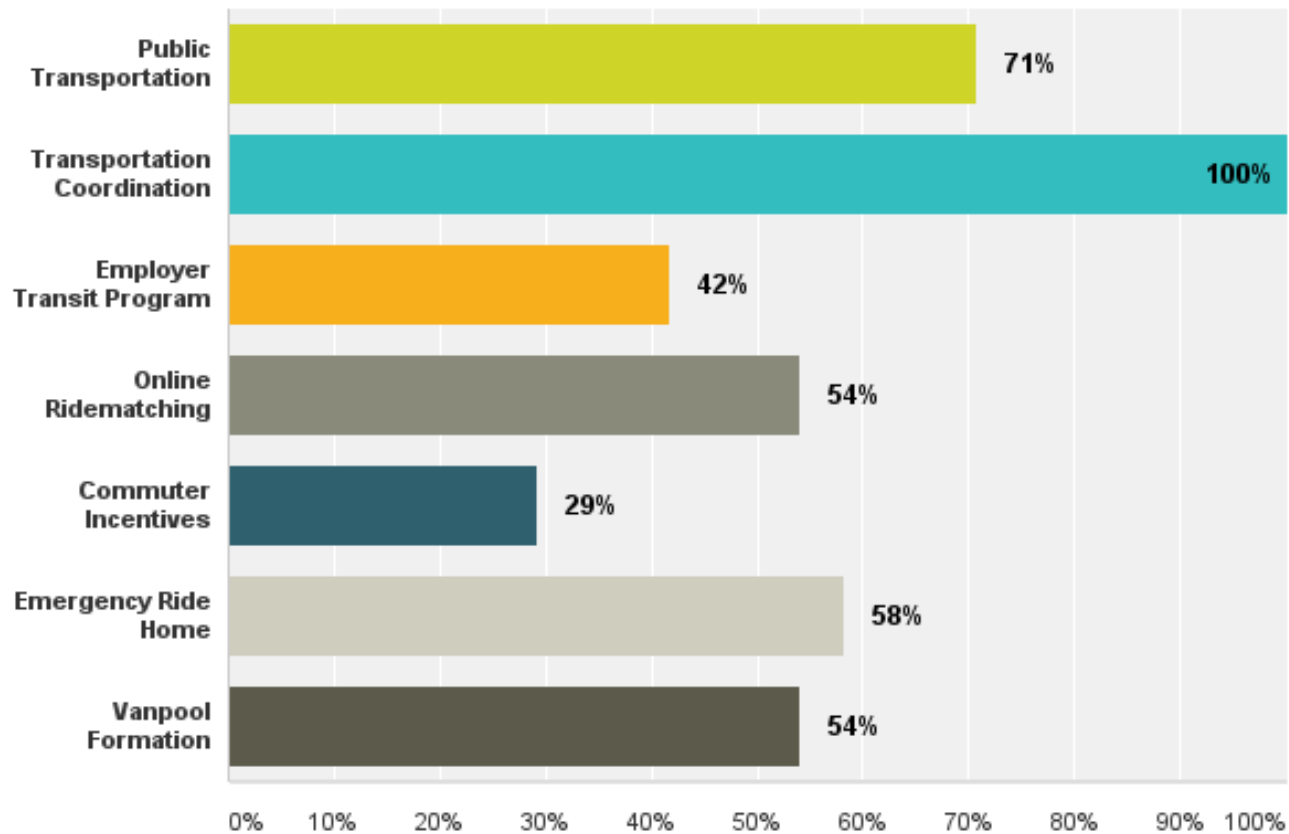
Q16 Would you like to provide information about available transportation options to your employees?

Answered: 25 Skipped: 2



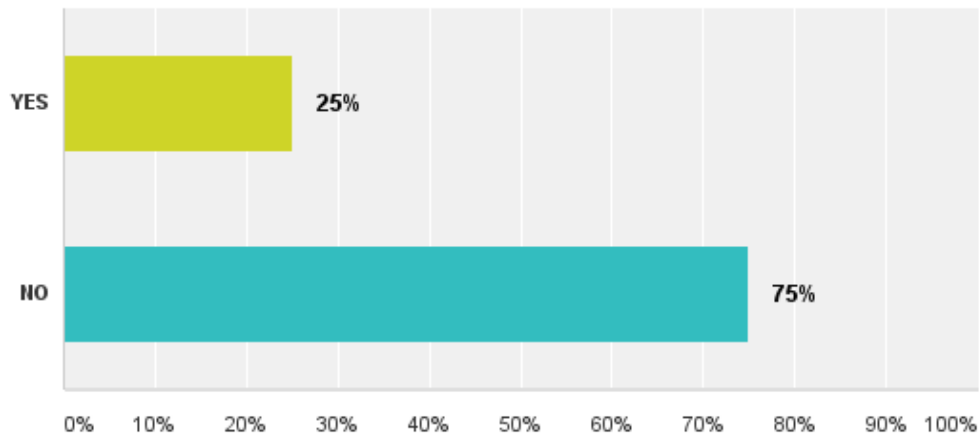
Q17 Is your organization interested in learning more about the following programs:

Answered: 24 Skipped: 3



Q18 Are you familiar with GATRA's transportation inventory website, Ride Match?

Answered: 24 Skipped: 3



Q19 Have you used the Ride Match website to locate transportation options in Southeastern Massachusetts?

Answered: 24 Skipped: 3

