

## GATRA Fixed Route Performance Measures

FY19 (All Quarters) - FY20 (All Quarters)

### Group 1 Fixed Routes: Attleboro/Taunton Fixed Routes and Route 140 Service in Norton/Mansfield

	Q1 FY19	Q1 FY20	Q2 FY19	Q2 FY20	Q3 FY19	Q3 FY20	Q4 FY19	Q4 FY20
Total Passengers	114,417	107,688	124,944	104,943	111,552	91,281	110,442	38,710
Revenue Miles	187,328	189,981	196,747	196,746	202,255	199,499	187,054	155,920
Revenue Hours	9,275	9,407	9,741	9,742	10,011	9,879	10,554	8,321
Passengers/Rev. Mile	0.61	0.57	0.64	0.53	0.55	0.46	0.59	0.25
Passengers/Rev. Hour	12.34	11.45	12.83	10.77	11.14	9.24	10.46	4.65
Preventable Accidents per 100,000	0.53	NO ACCIDENTS	1.52	0.51	0.49	0.50	2.14	NO ACCIDENTS
Revenue Miles between Road Calls	26,761	27,140	10,930	24,593	20,226	22,167	37,411	155,920

### Group 2 Suburban Routes: Onset/Wareham Link (OWL), Plymouth Area Link (PAL), and Seaside Area Inter-Link (SAIL)

	Q1 FY19	Q1 FY20	Q2 FY19	Q2 FY20	Q3 FY19	Q3 FY20	Q4 FY19	Q4 FY20
Total Passengers	57,237	52,210	53,643	53,590	46,609	46,930	53,149	16,837
Revenue Miles	147,799	153,260	151,132	151,131	155,389	153,260	155,390	94,335
Revenue Hours	7,815	8,079	7,967	7,967	8,189	8,078	8,313	5,245
Passengers/Rev. Mile	0.39	0.34	0.35	0.35	0.30	0.31	0.34	0.18
Passengers/Rev. Hour	7.32	6.46	6.73	6.73	5.69	5.81	6.39	3.21
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	0.66	0.66	1.29	NO ACCIDENTS	1.29	NO ACCIDENTS
Revenue Miles between Road Calls	49,266	21,894	7,954	50,377	14,126	19,158	17,266	47,168

### Group 3 In-Town Routes: Middleborough Downtown Shuttle, Franklin Area Bus (FAB), Tri-Town Connector, and Scituate Link

	Q1 FY19	Q1 FY20	Q2 FY19	Q2 FY20	Q3 FY19	Q3 FY20	Q4 FY19	Q4 FY20
Total Passengers	7,823	7,520	7,444	6,893	6,844	5,968	7,458	812
Revenue Miles	47,879	50,312	47,450	42,777	46,817	38,679	48,859	5,011
Revenue Hours	3,124	3,374	3,065	2,861	3,077	3,004	3,169	606
Passengers/Rev. Mile	0.16	0.15	0.16	0.16	0.15	0.15	0.15	0.16
Passengers/Rev. Hour	2.50	2.23	2.43	2.41	2.22	1.99	2.35	1.34
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	2.34	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	47,879	25,156	23,725	NO ROADCALLS	23,409	19,340	NO ROADCALLS	NO ROADCALLS

### Group 4 Commuter Shuttles: Bellingham, Medway, Pembroke, Wareham/New Bedford, and Middleborough/Taunton Connection

	Q1 FY19	Q1 FY20	Q2 FY19	Q2 FY20	Q3 FY19	Q3 FY20	Q4 FY19	Q4 FY20
Total Passengers	4,378	4,395	3,628	3,910	3,723	3,164	4,456	7
Revenue Miles	18,433	18,442	16,998	17,721	18,833	15,102	20,392	96
Revenue Hours	1,479	1,403	1,390	1,534	1,370	1,274	1,456	9
Passengers/Rev. Mile	0.24	0.24	0.21	0.22	0.20	0.21	0.22	0.07
Passengers/Rev. Hour	2.96	3.13	2.61	2.55	2.72	2.48	3.06	0.78
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	NO ROADCALLS	NO ROADCALLS	8,499	5,907	4,708	7,551	NO ROADCALLS	NO ROADCALLS