

## GATRA Fixed Route Performance Measures

FY20 (All Quarters) - FY21 (1ST Quarter)

### Group 1 Fixed Routes: Attleboro/Taunton Fixed Routes and Route 140 Service in Norton/Mansfield

	Q1 FY20	Q1 FY21	Q2 FY20	Q2 FY21	Q3 FY20	Q3 FY21	Q4 FY20	Q4 FY21
Total Passengers	107,688	57,474	104,943		91,281		38,710	
Revenue Miles	189,981	189,959	196,746		199,499		155,920	
Revenue Hours	9,407	9,407	9,742		9,879		8,321	
Passengers/Rev. Mile	0.57	0.30	0.53		0.46		0.25	
Passengers/Rev. Hour	11.45	6.11	10.77		9.24		4.65	
Preventable Accidents per 100,000	NO ACCIDENT	NO ACCIDENTS	0.51		0.50		NO ACCIDENT	
Revenue Miles between Road Calls	27,140	14,612	24,593		22,167		155,920	

### Group 2 Suburban Routes: Onset/Wareham Link (OWL), Plymouth Area Link (PAL), and Seaside Area Inter-Link (SAIL)

	Q1 FY20	Q1 FY21	Q2 FY20	Q2 FY21	Q3 FY20	Q3 FY21	Q4 FY20	Q4 FY21
Total Passengers	52,210	2,808	53,590		46,930		16,837	
Revenue Miles	153,260	91,675	151,131		153,260		94,335	
Revenue Hours	8,079	5,105	7,967		8,078		5,245	
Passengers/Rev. Mile	0.34	0.03	0.35		0.31		0.18	
Passengers/Rev. Hour	6.46	0.55	6.73		5.81		3.21	
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	0.66		NO ACCIDENTS		NO ACCIDENTS	
Revenue Miles between Road Calls	21,894	8,334	50,377		19,158		47,168	

### Group 3 In-Town Routes: Middleborough Downtown Shuttle, Franklin Area Bus (FAB), Tri-Town Connector, and Scituate Link

	Q1 FY20	Q1 FY21	Q2 FY20	Q2 FY21	Q3 FY20	Q3 FY21	Q4 FY20	Q4 FY21
Total Passengers	7,520	2,067	6,893		5,968		812	
Revenue Miles	50,312	9,378	42,777		38,679		5,011	
Revenue Hours	3,374	947	2,861		3,004		606	
Passengers/Rev. Mile	0.15	0.22	0.16		0.15		0.16	
Passengers/Rev. Hour	2.23	2.18	2.41		1.99		1.34	
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	2.34		NO ACCIDENTS		NO ACCIDENTS	
Revenue Miles between Road Calls	25,156	9,378	NO ROADCALLS		19,340		NO ROADCALLS	

### Group 4 Commuter Shuttles: Bellingham, Medway, Pembroke, Wareham/New Bedford, and Middleborough/Taunton Connection

	Q1 FY20	Q1 FY21	Q2 FY20	Q2 FY21	Q3 FY20	Q3 FY21	Q4 FY20	Q4 FY21
Total Passengers	4,395	256	3,910		3,164		7	
Revenue Miles	18,442	3,918	17,721		15,102		96	
Revenue Hours	1,403	252	1,534		1,274		9	
Passengers/Rev. Mile	0.24	0.07	0.22		0.21		0.07	
Passengers/Rev. Hour	3.13	1.01	2.55		2.48		0.78	
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS		NO ACCIDENTS		NO ACCIDENTS	
Revenue Miles between Road Calls	NO ROADCALLS	NO ROADCALLS	5,907		7,551		NO ROADCALLS	