



CODE OF CONDUCT & Tips for Riding

To ensure everyone has a safe and pleasant ride, respectful conduct towards other riders and the driver is expected at all times.

Drivers have the authority to ensure the safety and comfort of all riders.

- Open food/beverage containers and eating/drinking is prohibited while riding the bus.
- Smoking or vaping on the bus is prohibited by law.
- No weapons or firearms are allowed on GATRA vehicles or properties.
- Music must be listened to with headphones and cell phone use should be limited.
- Strollers and shopping carts must be folded and removed from the aisle.
- Please keep your hands and head inside the bus and clear of opening and closing doors.
- Children 6 years and under must be accompanied by an adult.
- Service animals are always welcome on GATRA, but pets who are not fully contained in a carrier are not allowed.
- After boarding the bus please take your seat as soon as possible. If there is standing room only, make sure to stand behind the line and keep aisles clear.
- Designated seats in the front of the bus are prioritized for seniors or persons with a disability.
- Riders can only bring what they can carry with them in one trip onto the vehicle. This includes groceries, packages, and any other personal items. All items must remain in the control of the rider and cannot block aisles or other seats.

GATRA reserves the right to refuse transportation to any person under the influence of intoxicating beverages or drugs or to a person whose objectionable conduct or personal hygiene creates an unsafe environment for the driver or other riders.

Reasonable modifications to GATRA's policies or code of conduct due to a rider's disability can be requested. Call 774-226-1263 or visit www.GATRA.org for more information.

Questions or Concerns? 800-483-2500